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Getting Started With InterSell

An InterSell eCommerce website is built upon a solid foundation of technology designed for highdemand web applications. Our systems contain all the necessary features to attract customers, and make their ordering experience easy, secure and one they will want to return to.

What InterSell retail eCommerce gives you:

- Maintenance of the shopper experience.
- A robust order taking and payment system that is easy to use.
- Brand promotion tools.
- Merchandising and incentive services.
- Sales activity control.
- Customer services management.
- Full integration with ERP and other back office data sources.
- Multimedia reach content management.
- Sell physical product or digital downloads.
- Shipping management.

What InterSell trade gives your stockists and dealers

- High volume order taking
- · Specific customer pricing, discounts, quantity breaks
- Ordering by carton qty, outers, minimum multiples, pallets
- Customer group discounts and promotions
- · Head office and sub account setup
- Licensing exclusion management
- Automation of order processing
- Business Intelligence reporting

Feature Highlights

- Web-based customer and order management from any location in the world
- Easy to use website administration tools
- Sophisticated payment and fraud prevention services
- Customer self-service for both retailers, stockist and dealers
- Integration with leading ERP and accounting systems
- Integrating with a wide variety of accounting, CRM and ERP system, InterSell can be implemented to extend your existing investments and add value to your established sales channels.

Admin Area

The Admin area is your website's control panel, here you can change almost any aspect of your website's content including adding and editing content items from news, blogs, press releases all the way to videos and downloads.

Logging In

To login to a typical InterSell3 installation, go to your website and add /admin_is3/ on the end of the domain, as shown in the example below:

http://www.example.com/admin is3/

You should be greeted with a login page like the one below:

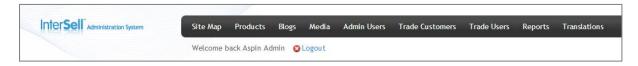


You should now login to the admin area.

Navigation

Once you're logged in you will be bought to a blank page with a menu across the top of the screen. This is essentially the homepage of the admin area, from here you can choose any of the options from the above menu to choose what it is you want to edit.

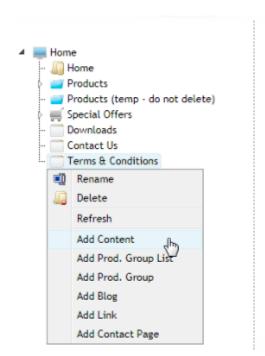
The bar should look something like this:



Sitemap

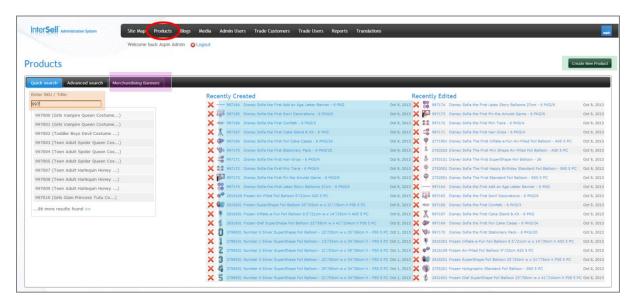
The sitemap lets you create, edit, rename and delete content pages, product groups, product lists, external links and contact pages, as well as allowing you to view the website structure. This is the first step you take in managing your website's content which we'll cover in the next section.

Within the sitemap tree you can also drag and drop content items to re-arrange them. To create a new page at the root of your website, right click on the initial Home sitemap item. In most cases you would be looking to use the "Add Content" option.



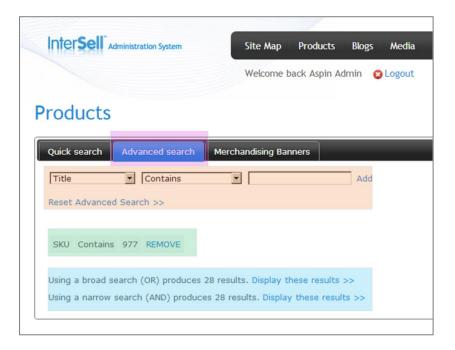
Products

This is the hub of your product management. Here you can view, create, edit and delete any product on your site in addition to managing your merchandising banners. You find any of your products by searching the SKU or Title using the Quick Search bar.



Advanced Search

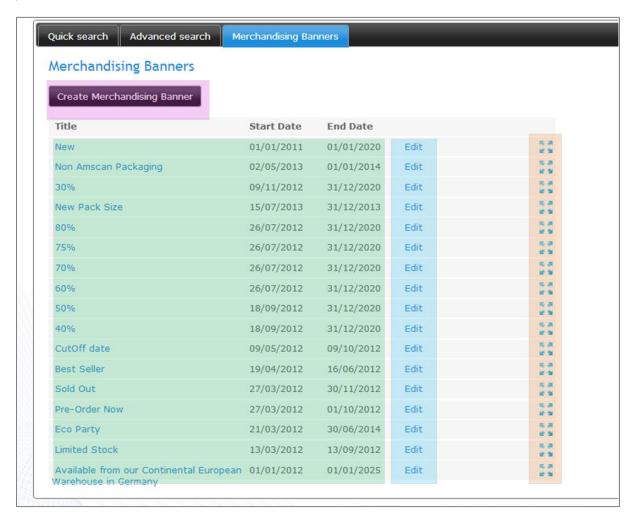
This is what the advanced search looks like:



This is a really effective way of finding a select group of products. You enter your search term in the **search condition box**, and then click add. It will add it to a **list of the current rules**. You can then choose whether you want to **perform a broad or narrow search** for those parameters and the system will tell you how many for each it has found.

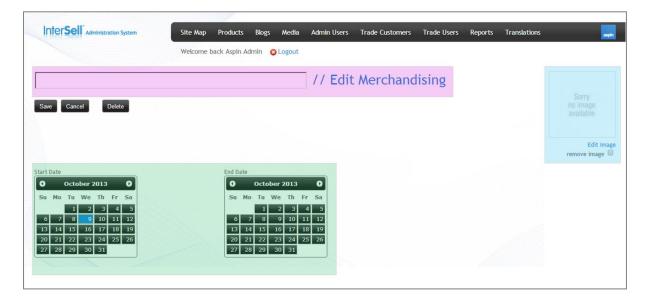
Merchandising Banners

On this tab you can **create**, **view**, **edit** and **re-order** merchandising banners to promote your products.



Creating/Editing a Merchandising Banner

Merchandising banners are really easy to create, just click the above "Create Merchandising Banner" enter your title, start & end dates, and upload (or remove) an image.

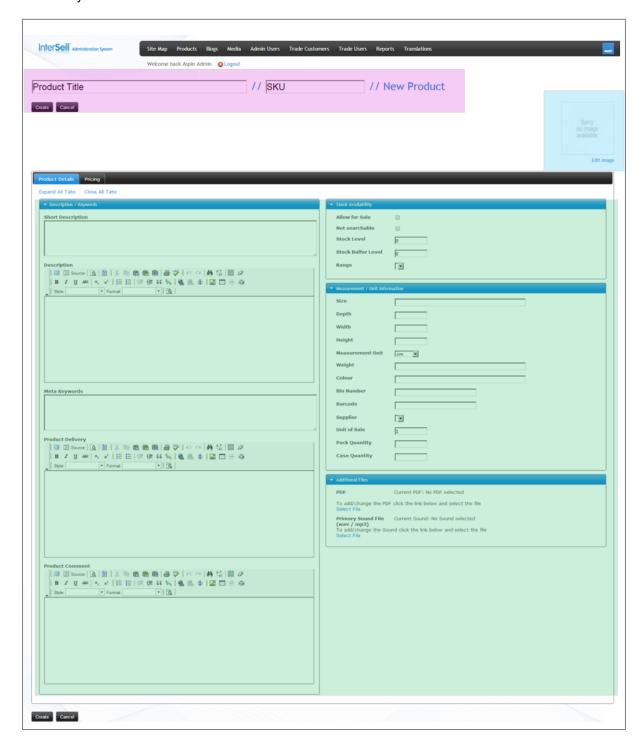


Creating/Editing a Product (at last!)

To start, click 'Create New Button':

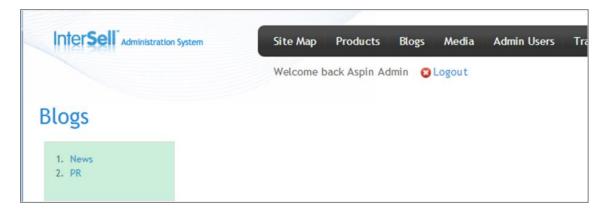


You will be bought to a page like this one below, define your **product title & SKU**, add a **product image**, and add in your **product details**. You can adjust your pricing options on the pricing tab (next to 'Product Details'. When you're ready to proceed, click 'Create' and the product will be saved and added to your 'Products' section.

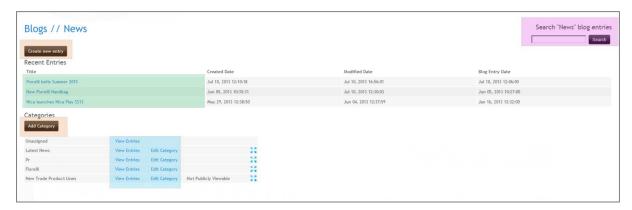


Blogs

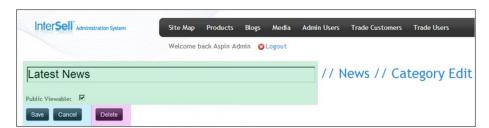
Getting to grips with the blogging engine is easier than it looks. When you click the 'Blogs' link on the navigation bar you will be bought to a screen like the one below. Here you will see a **list of your blog categories**. You can use blog categories to group your posts together. So in this example you can see the website has a 'News' category and a 'PR' category.



Click on a category and you will see a screen like the one below, here you can search, create & edit blog posts and categories in addition to viewing a list of all the blog posts and categories you've got.



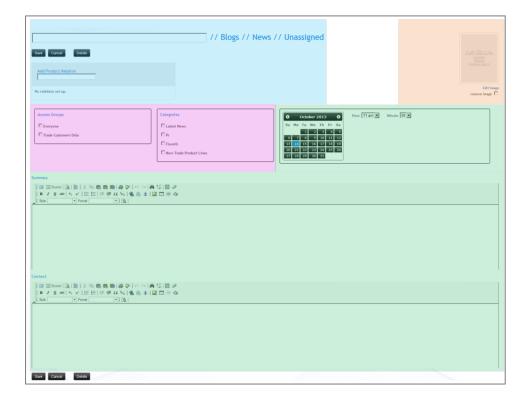
If you click to edit a blog category you should see something similar to the below, here you can adjust the category name, delete the category, save your changes, or cancel without saving any changes.



If you click on a category name from the categories list, you will see an interface like the following, here you can create a new blog inside that category, search blogs in that category or just view the list of all blogs in that category.

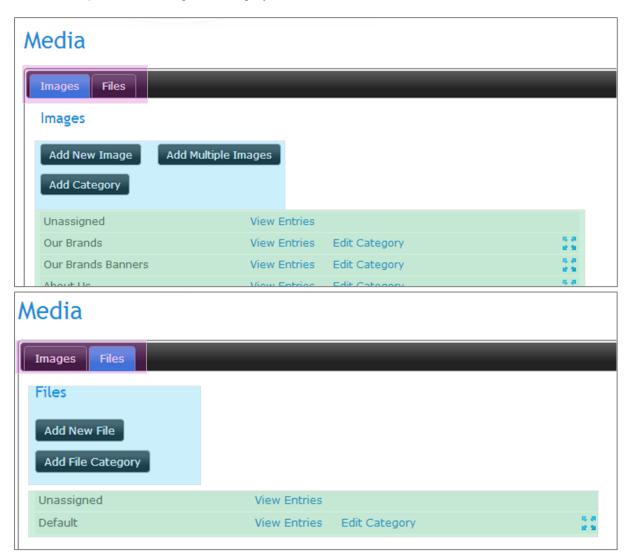


When you click on a blog name to edit, or start to create a new blog, you are able to give it a **title**, **related products**, **access levels and categories**. You will notice you can actually assign one blog to more than one category, so if you wanted to make a blog post about a new product, you could make it show up on both your News and PR feed, for example. Here you can **edit the blog's main image** (which in some sites will be displayed with the listing) and you can **edit the blogs long and short content fields**:

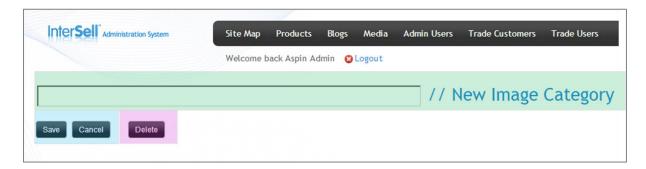


Media

When you click on the media link, you will be greeted with an interface similar to the below, here you can choose what type of upload (Images or Files), you can add/edit images, files and categories and view the contents of categories. By default if you upload a new file and don't assign a category it will show up in the "Unassigned" category in the list below.

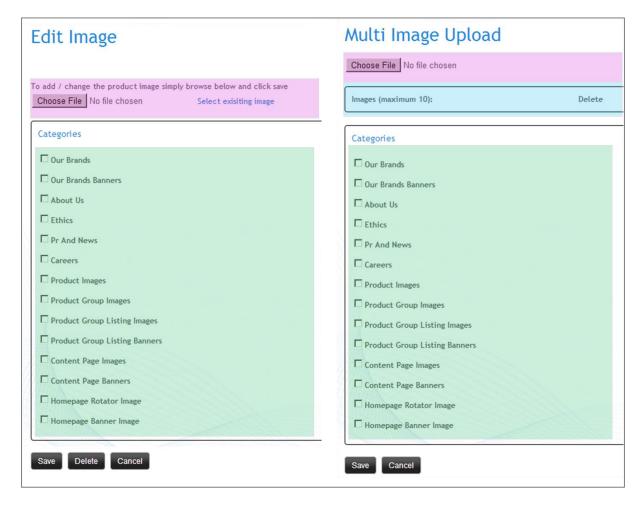


When you add or edit a category for images or files you will get a screen similar to this one below, on this screen you can set the title for the category, delete the category, save your changes or cancel without saving changes.



When you add/edit a file, you will be bought to a screen similar to one of the two below, below is a screenshot of a single image upload (which is almost identical to the file upload) and a multi-image download (not e the extra box for listing files to upload), which is designed to save time when uploading a lot of images to the website.

With these you can upload files/images with ease and assign them to a category. Once you have chosen your file(s) for upload and checked a category, just click "Save" to upload, or if you are editing and want to remove a file, click delete to remove.

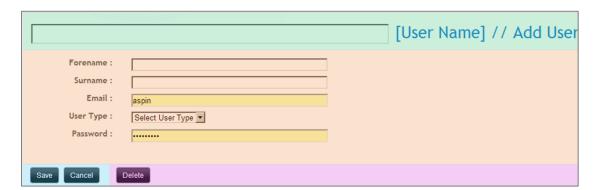


Admin Users

Admin users will give you a list page like this, from here you can view and edit, or create a new user.

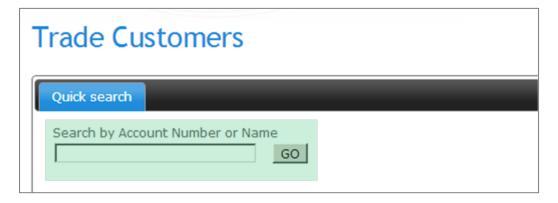


This is your interface for creating, editing and deleting a user. Here you can set the user's **username**, fill out their details including user type, **save the user** or **cancel without saving**, or **delete** an existing user.

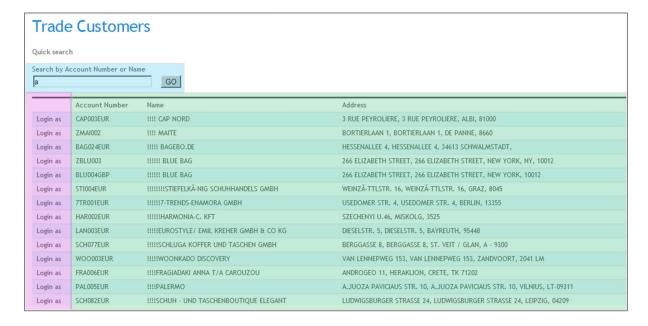


Trade Customers

When you click Trade Customers you are bought to a search interface which allows you to **search** for trade customers in your database.

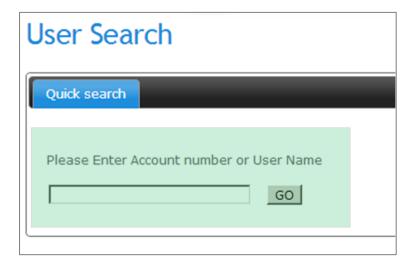


When you type a query into the **search box** and click 'GO' you are bought to a list page, this **list page** will show you all of the customers that it found containing the word or account number you searched. Once on this page you can **Login** to your website as that customer using the 'Login as' link.



Trade Users

In the same way as with Trade Customers, Trade Users greets you with a **search** option that will accept all or part of a username or account number.

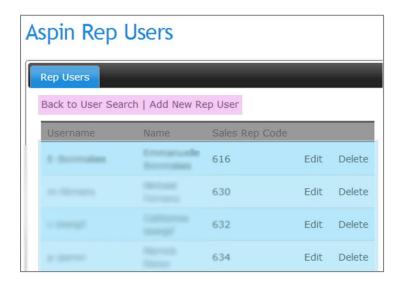


When you complete your search you are given a list of matching results, here you can click to edit or delete the user.

User Search



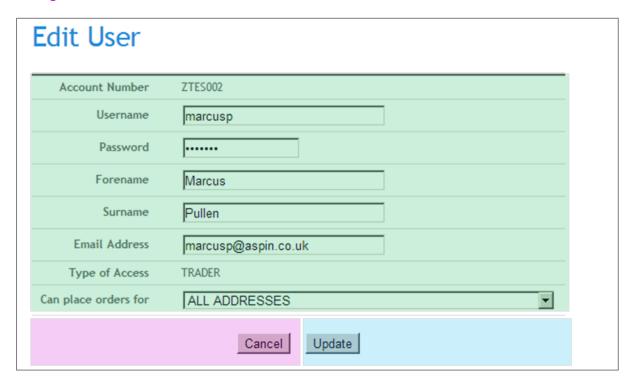
You will notice on in the top right of the interface there is an sales rep button, when you click on this you will get a list of sales rep users and the option to add a new user, as shown in the image below.



Sales Rep?

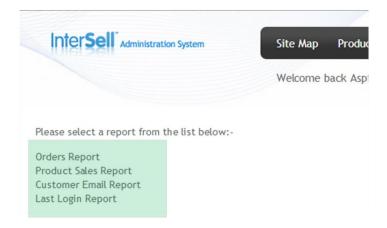
For trade, each customer account is normally assigned their own Rep. A rep typically looks after a region of the country and might be linked to 30 or so accounts. When a Rep logs in to Intersell they see their customer accounts and can then log in as any one of them in a similar way to how the admin user can.

When you edit a user, you will be shown a screen similar to this, this **displays all the information stored for that customer** and where they can place orders for, for example if one of your stockists has a lot of branches, you might not want the managers of those branches ordering stock to other branches. You can use the below interface to **update/save** an existing customer or **cancel without saving**.

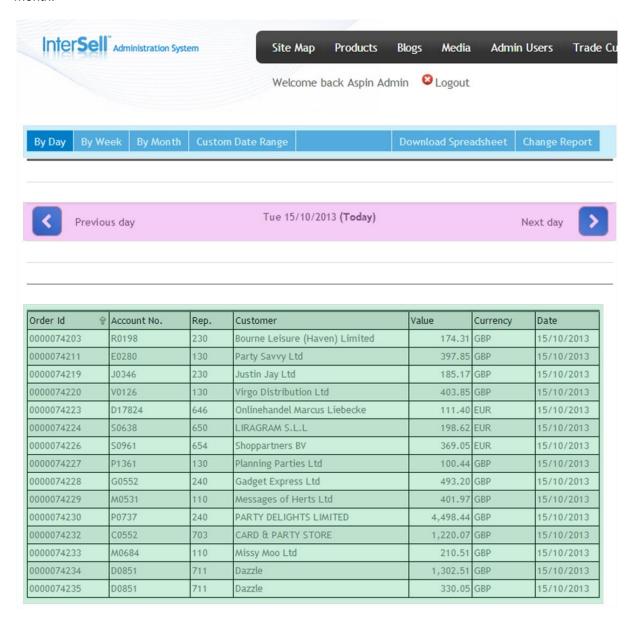


Reports - Not included by default.

If your website has reporting enabled, you will see a reports link in your top navigation, when you click it you should see a list of your custom reports, similar to the one below:

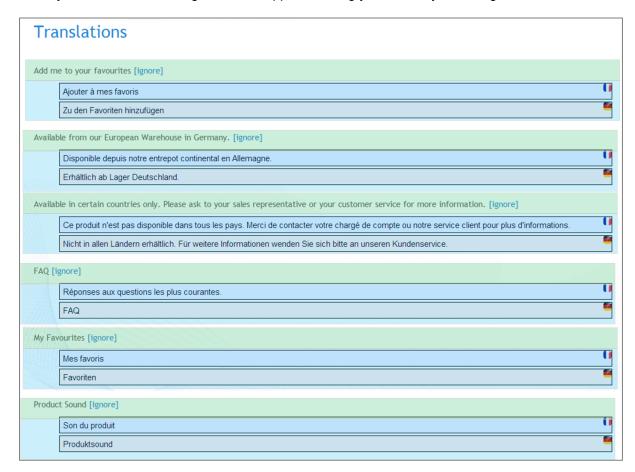


Just click on a report and you'll be bought to a page like this, from here you can change the view, download a spreadsheet with the report contents or change the report. You can also move forwards and backwards through your selection, e.g. in the example below you are viewing by day, so you can move to the next or previous day, the same applies when you view by week or month.



Translations - Not included by default

If your site is built to serve multiple languages, you will have a translations link in your top navigation, on this page you can provide **translations** for your **key phrases** into **various different languages**. When you have made a change, a button appears asking you to save your changes.



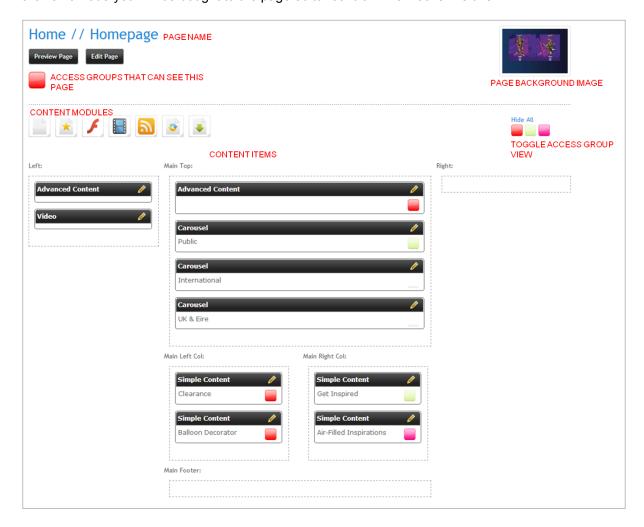
Log out

Use this button to securely close your admin session before leaving your computer unattended.



Using the Sitemap

Using the sitemap is very straight forward; all of your page editing is done through 'nodes'. When you click on a node you will be bought to the page editor control which looks like this:



With this page layout, you can add new content modules, edit existing content modules and drag content modules to various different layout positions. More information on what these modules are and how they work is covered in the next section. More information on nodes is detailed in the headings below:

What is a node?

A node is the name we give to every individual item in your sitemap These nodes are the backbone of your website's navigation and are what defines what the page content will contain.

Node Types

The node-type can vary depending on any custom modules you might have bolted-on to your IS3 installation; in most cases you will just have these default node types:

- Content
 - For a standard content managed page.
- Blog
 - For listing out blog articles created in the 'Blogs' control in your navigation.
- Product Group List
 - This is used to list out product groups from a certain category. (In most cases this is automatically generated into the product group from an import script)
- Product Group
 - This is used to list out groups of products from a certain category. (In most cases this
 is automatically generated into the product group from an import script)
- Product
 - For displaying a single product page. (In most cases this is automatically generated into the product group from an import script)
- Link Nodes
 - This is used for external links.
- Contact Page
 - This is used to generate a contact page.

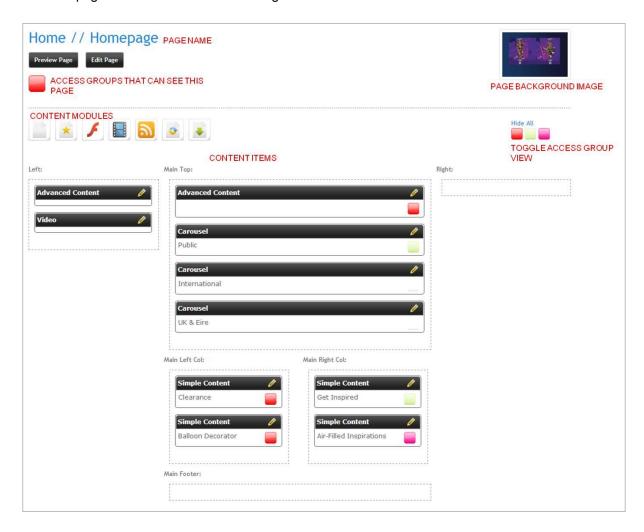
Managing Content Items

Permissions

Permissions in InterSell 3 are controlled by Access Groups, these are identified by coloured square icons like this:

Page Editor

Your webpage editor should look something like this.



You can change the page name/title along with the page access group permissions with the "Edit Page" option at the top.

You can toggle what access groups will see when they view the page with the "Toggle Access Groups" buttons on the top right of the page canvas.

Note how the above page layout directly reflects the layout on your website, in this case see the Amscan website below:



Simple Content Module

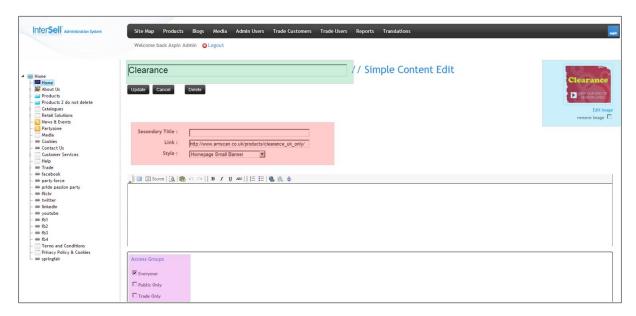


A simple content module does pretty much what it says on the tin, allows you to place simple content. So your basic, text and/or image.

To use it, just drag it into one of the panels on your page editor screen.

Simple Content - As Image

For example if you are looking to add or edit an image to your homepage, your simple content module might have something like this:



So your page has a **title** "Clearance", a **link** has been assigned to it so when it's clicked it will take the user to the URL define. It has an **Access Group** assigned to it and it also has an **Image** set which has been uploaded to the website. Now when you save you should see something like this:



Notice that it tells you, it is a simple content item, its title is 'Clearance' and it is part of the 'Everyone' Access Group. Now when you view the live website you should see the module you created or edited inside the main-left content area as highlighted below.



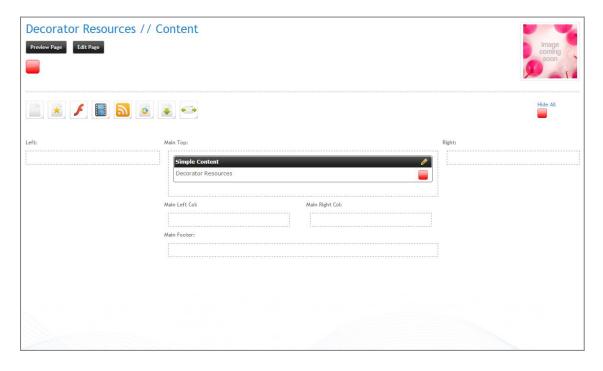
Simple Content - As Text

So you want a text module instead? That's fine. Using it for text is exactly the same, you just enter text into the WYSIWYG (What You See Is What You Get) editor the text you want to display, and it outputs it onto the page. Let's put it into practice. Let's look at Amscan Decorator for example:



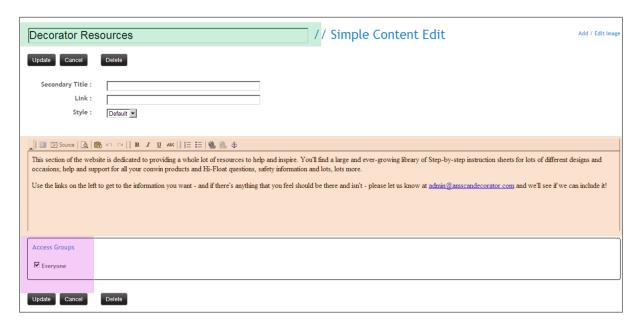
This is a great example because it can directly relate to the layout shown in the intersell page editor as it uses all of the layout options.

So if we take a look there now, if this was a new module you would drag the simple content module into the 'main top' container as shown below:

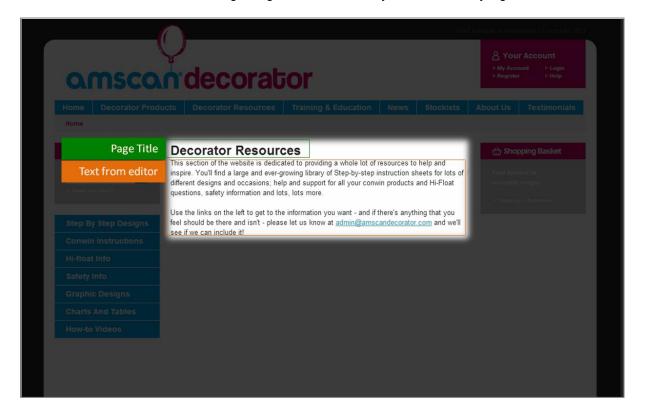


When you edit your module you'll see in the centre of the screen is a large **text box** (this is the **WYSIWYG** editor), this is where you can place your simple content, for a content page like this you can ignore the "Secondary Title" and "Link" fields as, unlike the last example this will not act as a link to a content page.

So all you need to do is enter your **page title**, your page content and ensure you set the correct **access groups** and then you're ready to '**Update**':



And the result should look something along these lines but in your website's styling:



That concludes demonstration of how to use Simple Content Modules.

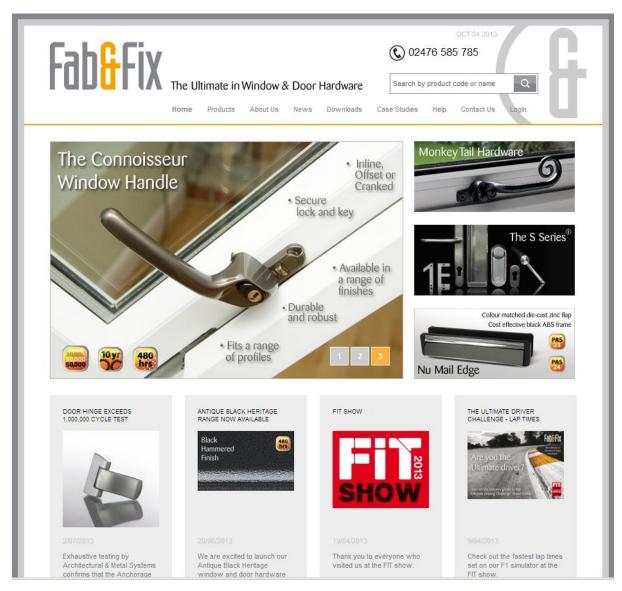


Let's take it to the next step. Although simple content modules are good for slotting text and images into areas of your website that are made for an content-managed image or piece of text to sit in, when it comes to making your content stand out you need to make it "advanced".

This option basically gives you more power over what you want to put on the page, so rather than just text and an image, you can add in your own custom headers, inline images, interactive catalogues, facebook/twitter feeds, the works!

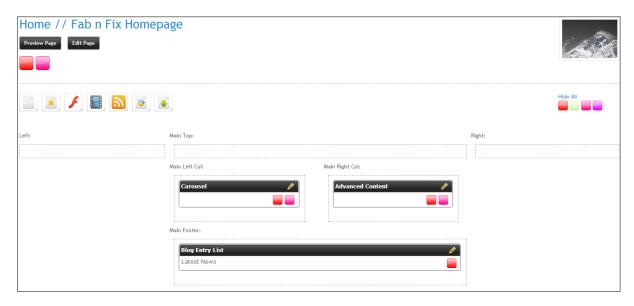
And the best part is once you've used the simple content module, it's not actually that much different you get almost an identical interface, just a few more options.

In most cases the advanced content module will be used for multiple inline images and text. For example, Fab N' Fix use it on their homepage in their main-right content placeholder, as you'll see on the next page.

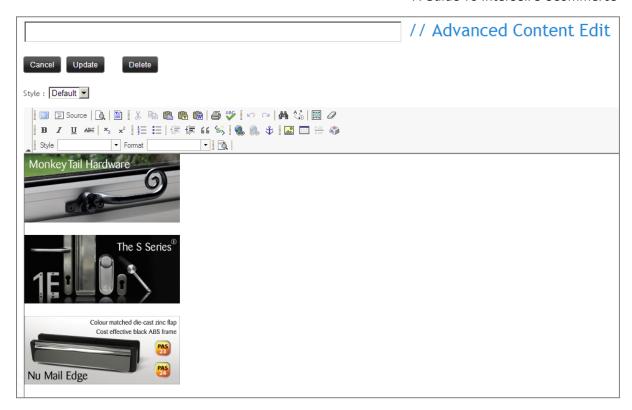




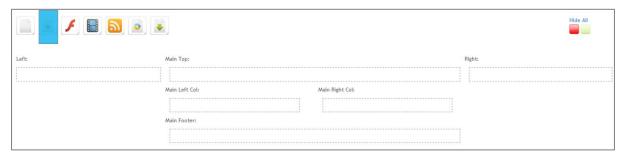
So you should be able to see the resemblance between the screenshot above of their website and the screenshot of the page editor below.



So let's take a look at what they've actually done...



You will see form the example above there are far more controls for you to use. What this user has done is inserted three images and added hyperlinks to them. To do this you need to use the image button (.) Let's do that now.



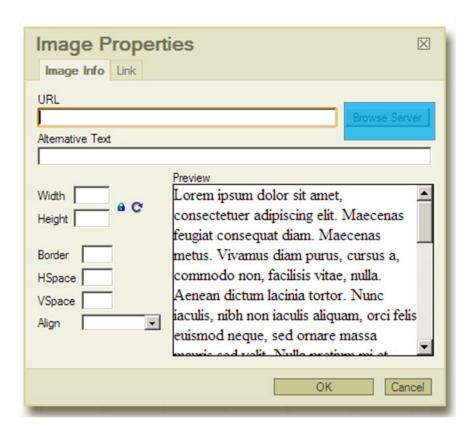
- 1. Drag the 'Advanced Content' module icon into a container and click the edit button.
- 2. Set a title to remind you what the content item contains, and set the access groups.



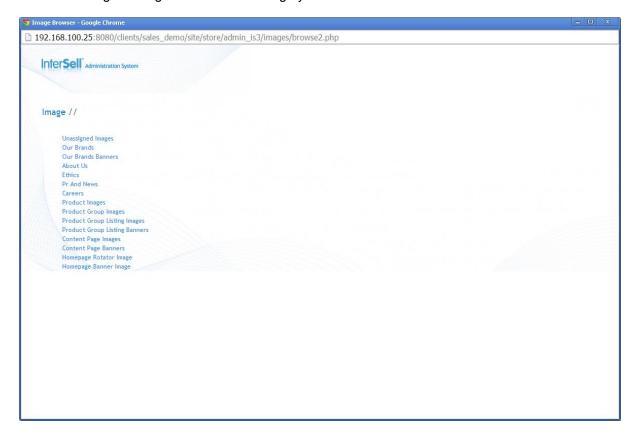


3. Click the image icon on the WYSIWYG editor.

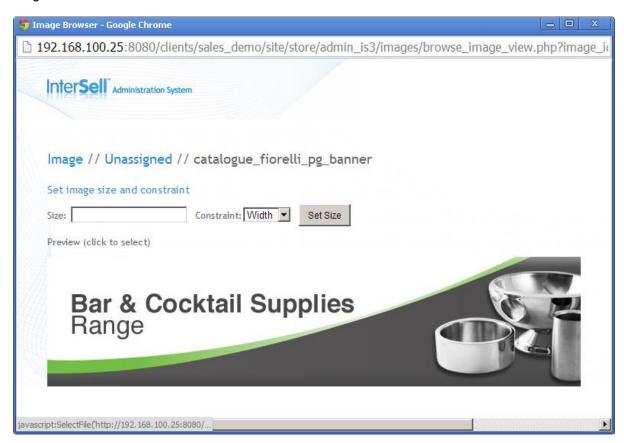
4. Click Browse Server.



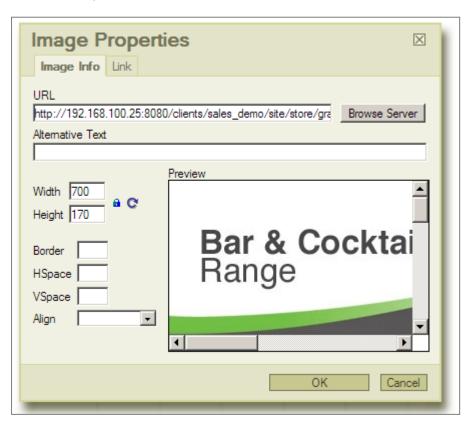
5. Use the image manager to choose an image you want to use:



6. Once you've found one you want. Set a size (if you want a smaller version) and then click the image to insert.



You should now have a window looking something like this with a preview of the image you have chosen in the preview window:

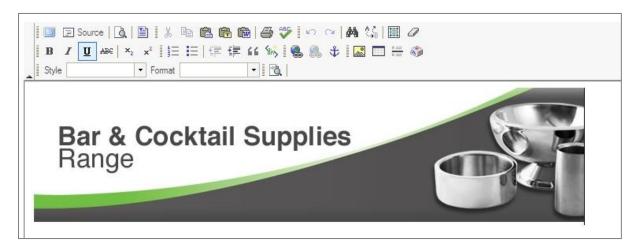


Here you can adjust some advanced settings and you can also tweak the width and height further in addition to choosing if you want it to be aligned left or right.

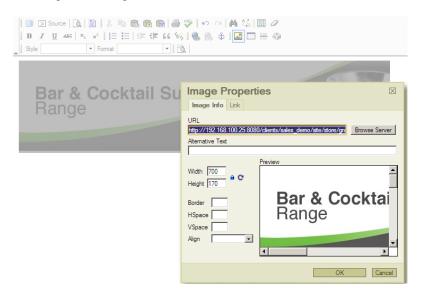
7. If you want the image to link to a url, click the link tab.



- 8. From this screen you can either enter the URL of a web page to link the image to (so when a user on your site clicks on the image it takes them to that page) or you can browse the server again but this time for files that are uploaded and managed in your 'Media' page. So for example you might want a catalogue download.
- 9. When you have entered a link (if you want it to link to something) just click
- 10. You should now see your image in the editor, and you can repeat this step for any amount of images you require on one page.



Tip: You can also edit the image's properties and add links by clicking on the image and then clicking the image button again.



More Advanced Content Food:

Here's a few more things to try when you're working on your advanced content. These are all things you might want to do in the future with advanced content.

Embedding Facebook Feeds, Twitter Feeds, Interactive Catalogues, YouTube videos and MORE!

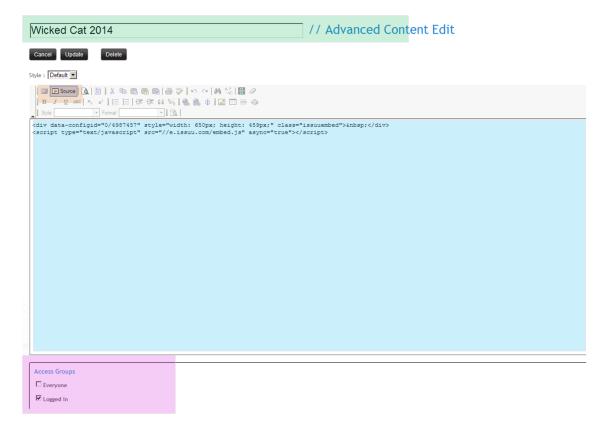
Now this may seem like a lot of things that don't have a lot in common but actually they are all added to a website in the same way, using their embed code. This may already sound pretty advanced but take a look at the guide below to see just how easy it is:

- 1. You need to get the embed code from a website, you can find various embed codes here:
 - Facebook Feed: http://developers.facebook.com
 - i. Here you can find pleanty of widgets to embed on your site from like buttons to activity feeds.
 - Twitter Feed: https://twitter.com/settings/widgets
 - i. Here is the equivalent but for Twitter, here you can make your twitter feeds and follow buttons.
 - Interactive Catalogues
 - i. These can vary, a lot of our customers use the service http://issuu.com/ to host their online catalogues, all you need to do is create an account, make your catalogue and it will have an option for getting the embed code.
 - Youtube
 - i. Any YouTube video will have the embed code accessible in most cases you can actually right click on the video and select the "copy embed code" option from the menu.
- 2. Once you've got your embed code, login to InterSell and drag in an advanced content module.
- 3. Start editing the module using the edit button:



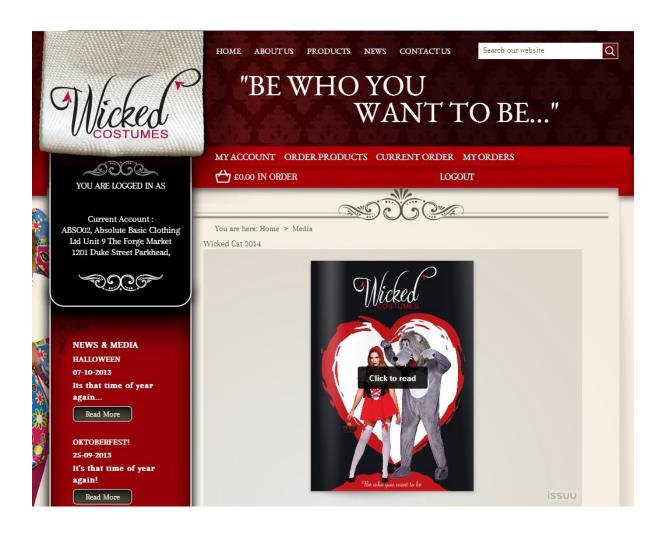
4. Once you're editing, don't forget to set title and access groups. When you have done that







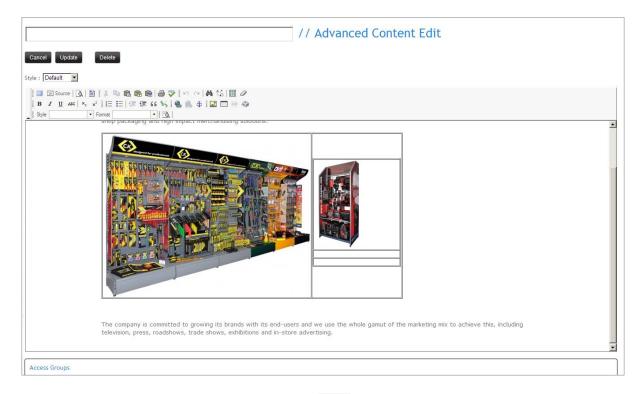
- 5. The source button should now be highlighted with a blue background like this:
- 6. Paste your embed code into the WYSIWYG editor and click Update.
- 7. You may not see anything in the non-source view, but if you preview the page you should see the results, In this example I have used an online catalogue, but this process works the same for twitter feeds, Facebook feeds and YouTube videos among other embeddable widgets.



Advanced. Advanced Content Modules

There are tones of features with advanced content modules, its essentially like using an online word processing application, you can make lists, links, tables, change headings, change styles, format quotes, and so much more.

Now we know how to add images, here's a quick look at a slightly more advanced usage of the advanced content module.



What this user has done is added in an html table to change the way the images are laid out. Something which adds so much more to the page, but isn't difficult to do at all. Another feature of the advanced content is that you can toggle between the standard view and the source code view, meaning for advanced users, HTML can be edited too (and you can insert youtube videos, interactive catalogues, social network elements and so on).

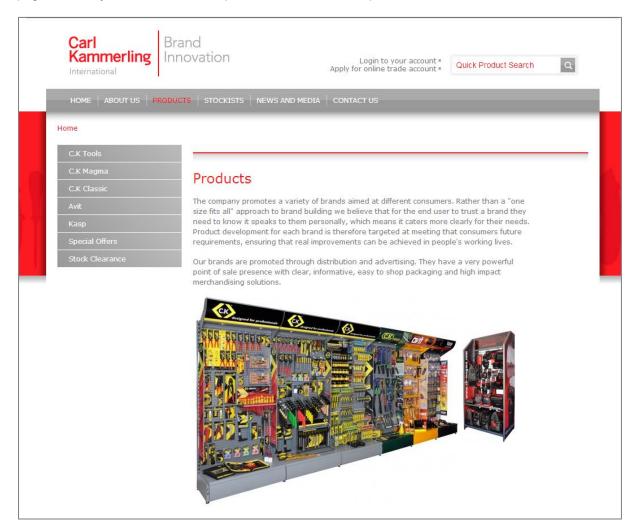
```
B I U ARR X x 1 日日年年66以 8 0 日日日日
Syle T Format T 3
EpyThe company promotes a variety of brands aimed at different consumers. Rather than a Equot;one size fits allEquot; approach to brand building we believe that for the end user to trust a brand they need to know it speaks to them personally, which means it caters more clearly for their needs. Product development for each brand is therefore targeted at meeting that consumers future requirements, ensuring that real improvements can be achieved in people's working lives./p>

<pr
                   <img alt="" width="470" height="368" src="http://ckinter.bsky.net/graphics cache/0/6/1962-cki merchandisers-1-470.jpg" />

        <fd>snbsp;<img alt="" width="100" height="199" src="http://ckinter.bsky.net/graphics_cache/0/d/1961-ck_magma_merchandiser-1-100.jpg" />

                              <div>&nbsp;</div>
 The company is committed to growing its brands with its end-users and we use the whole gamut of the marketing mix to achieve this, including television, press
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So once you've made the changes you want to make to your advanced content, you can preview the page and see just how much more powerful it is v.s. the simple content module...



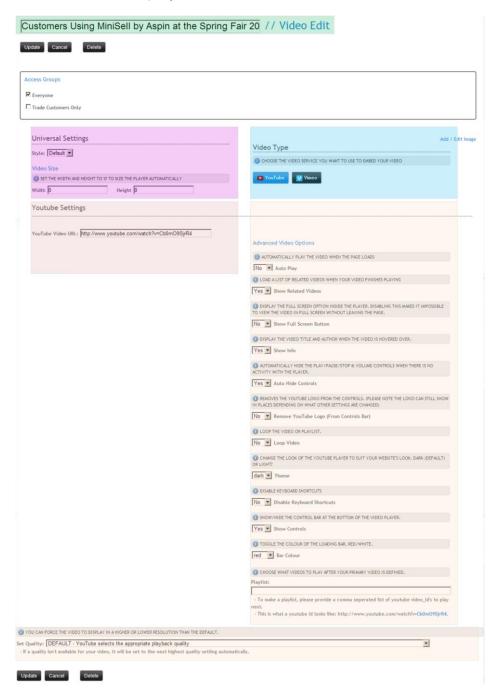


Adding videos is a breeze! To get started, drag in the video component , click the edit button type the title and set the access group Everyone. If your video requires a certain width or height, you can define that under 'Universal Settings'. choose your video type (Youtube or Vimeo).

Once you know what video type you require, you can **enter the video URL** under the **Youtube/Vimeo settings header**.

Both services have special settings (e.g. autoplay, themes, video quality) all of which you can configure in the 'Advanced Video Options' area.

Once you have followed these steps, you're done. Just hit save!



A video in the 'Main Top' layout area will look something like this:

Youtube



A video in a small area such as 'Main Left Col' will appear like this and open in a lightbox.



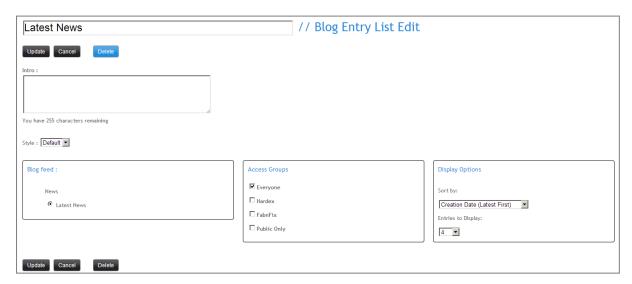
(A thumbnail is used for small videos)



(Opens in Lightbox when clicked)



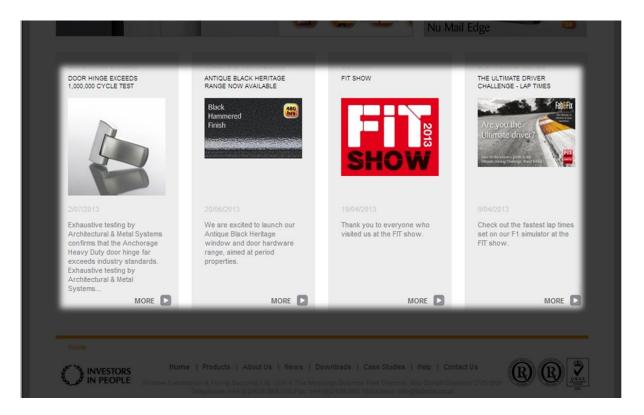
The blog entry list module displays chosen number of most recently published blog entries from a chosen blog category in a feed on the page, allowing you to create for example, a news feed. A great example of this in action is on the FabNFix website. Let's take a look at what they've got...



The modules allows you to adjust

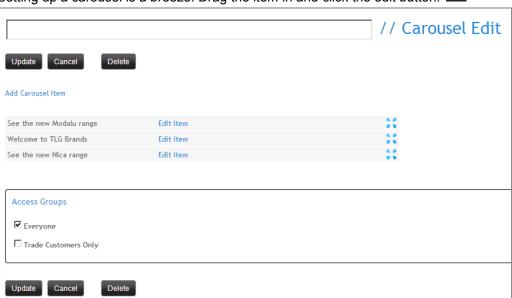
- Blog Feed the category of blog entries you want to display.
- Access Groups who can see it.
- Sort By Creation Date (Latest First) or Entry Date.
- Entries to Display how many items you want in the feed.

Once this is saved, depending on the area of your site you use it you should see something along these lines:

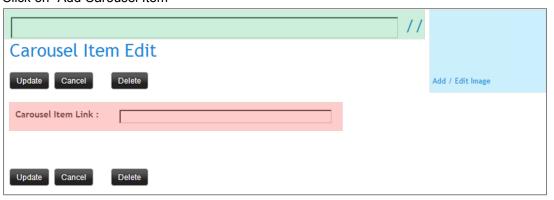




1. Setting up a carousel is a breeze. Drag the item in and click the edit button.



- 2. Once you're in, set the title if applicable and the access group.
- 3. Click on "Add Carousel Item"



- 4. Set your Carousel item title, the link you want the user to be taken to when clicked on (if you don't want it to be a link just leave this blank) and then select the image you want to display using 'Add/Edit Image'.
- 5. Repeat for all the sliders you want, and your done. You should end up with something like this:

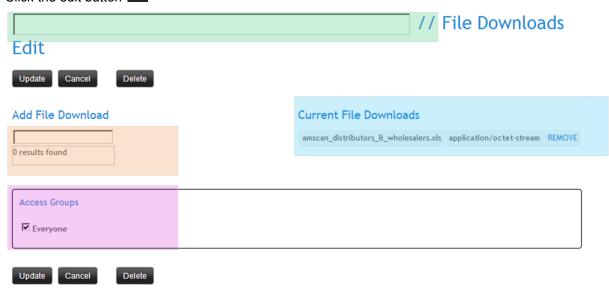


File Download Module



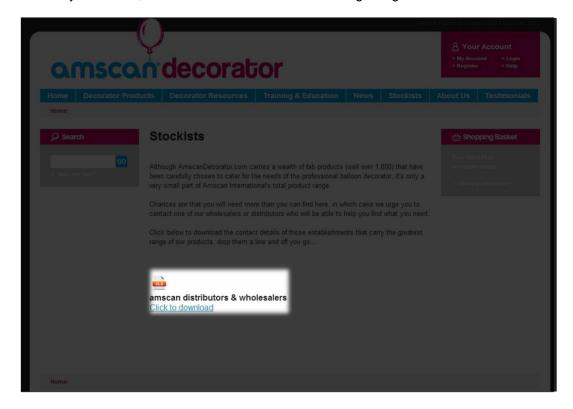
The file download module is exactly as it sounds, it allows your users to download a whole group of files (or just a single file) from your website with ease! And it's so simple to set up too!

- 1. Drag the module into your page editor.
- 2. Click the edit button



- 3. Set title and access groups.
- 4. Type in the file name or extension to add it to your 'Current File Downloads'

Then you're done, the end result should look something along these lines:

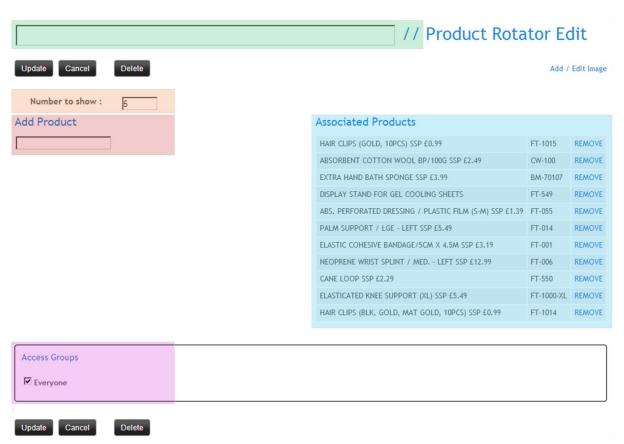


Product Rotator Module



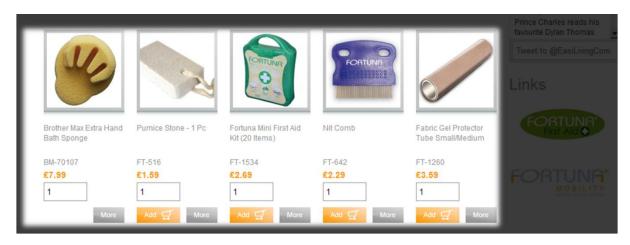
The Product Rotator module is a powerful way of displaying a number of pre-selected products to the users of your website. Essentially you choose a list of products you want it to show, choose how many it can show at one time and it will rotate the products round.

- 1. Drag the product rotator module in to a content panel in your page editor.
- 2. Click the edit button.

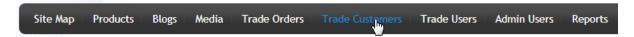


- 3. Set title and access groups.
- 4. Type in the **number** of products you want **to show**.
- 5. Start typing a products name or code to **add** it to your **associated products** (the products you will show)

Then you're all done and should have something like this:



Trade Customers

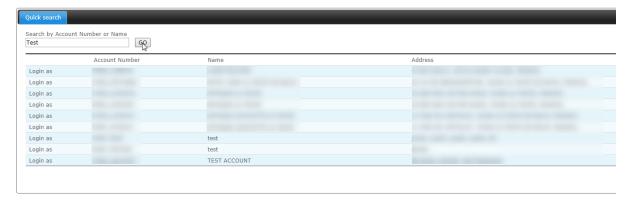


Without a doubt the most important section of your InterSell B2B website is the Trade Customers area. Here you can view, manage and login as your Trade Customer accounts.

View or test the website as a trade customer

To get started, click the "Trade Customers" link in the navigation (as shown in the above screenshot) and search for your desired customer:

Trade Customers



From here, you can use the "Login as" option on the left of the Trade Customer table to view or test the site as the trade user. Repeat the process above to test another account.